



Eyeglass Warranty

We warranty all frames and lenses for one year at no extra charge. We believe in the quality of our products and stand behind that quality.

Replacements and Repairs

If your lenses or frame break or scratch under normal use, we will replace them within one year of purchase. We will replace lenses one time during that year with the same prescription. We will replace frames with the same or similar parts.

We do need to take in to consideration our manufacturers' warranty policies. This means that unfortunately we can't cover damage caused by pets, vehicles or other unforeseen mishaps. We will gladly insert lenses into your own frame; however we are not responsible if breakage occurs.

Prescription Changes

We understand that sometimes your prescription may need to be changed. If your doctor changes your prescription within 90 days of purchase we will replace your lenses at no charge in your original frame.

Adjustments

Adjustments are always free of charge regardless of where you purchased your glasses. Feel free to stop in anytime.

Children's Eyewear

We understand that children's wear and tear on glasses is different. For children up to 13 years of age we will replace their lenses up to two times due to scratches. We will honor prescription changes within 180 days of purchase for the same age group.

Certain products, such as Maui Jim and Oakley sunglasses, carry a different warranty than stated above per the manufacturers. If this is the case we will explain the warranty to you at the time of purchase.

Your glasses are custom made just for you. If you're not happy with your glasses, let us know within 30 days. We will work with you to get a product right for your needs. Exchanges may be subject to a fee.

Vision Safety Notice: Federal law requires all lenses to meet a standard of impact resistance. Lenses used for dress eyewear are not required to meet as rigorous an impact resistance standard as lenses used in industrial or sport spectacles. Of all the materials that lenses can be made from, polycarbonate is the most impact resistant. Your lenses are not unbreakable or shatterproof. They may not provide an unbreakable shield against eye injury when playing sports or participating in any moderate to strenuous activities.